

December 1, 2023

Hello dear friends,

Once again the year-end holidays are fast approaching, and we would like to inform you of our scheduled company year-end closure over the upcoming holidays. This closure will enable our employees to spend much needed quality time with their friends and families.

In order to minimize the impact to our customers, vendors, and suppliers during this upcoming holiday season, please see details below:

- Acieta will be closed from December 23rd, 2023, through January 2nd, 2024. We will reopen Wednesday, January 3rd, 2024.
- Certainly, as always, service will be available throughout the holidays to handle urgent service or part requests. Contact 844-4-ACIETA for 24-hour urgent support.
- Order parts anytime at shop.acieta.com.
- For all sales inquiries, please reach out to your Acieta sales representative directly or contact us at acieta.com.
- Please submit all sales and service orders by December 21, 2023, to ensure an order confirmation prior to the end of the year.

Thank you. We appreciate your patience, flexibility and understanding as we take time to spend this holiday season with our friends and families.

Happy holidays from our family to yours!

Sincerely,

Robby Komljenovic Chairman & CEO, Acieta